



# National Basketball Association

March 11, 2019

Dear Sir or Madam:

I am writing this letter to recommend the services of Performance Staffing Solutions. The National Basketball Association partnered with Performance Staffing to assist with our temporary workforce needs during the 2019 All-Star Week events in Charlotte, North Carolina. The PSS team exceeded our expectations with their level of service.

Throughout the week, Performance Staffing Solutions provided the highest level of customer service and communication for each of our event teams. Across multiple and varied assignments, the staff provided by PSS were highly qualified for each respective position, including: guest information/customer service, mailroom/runner (distribution), transportation guides, and event assistants. And when challenges arose, when replacements were needed or when last-minute changes and additional staff were required, the PSS team members were very composed, flexible and met every demand.

Through our partnership with Performance Staffing Solutions, our organization was able to provide a tremendous experience for All-Star Week visitors and attendees. I recommend their team to any organization looking for outstanding service for their staffing needs.

Sincerely,

A handwritten signature in black ink, appearing to read "DDR", with a horizontal line extending to the right.

Desiree DiRossi  
National Basketball Association